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## **VISION / MISSION / VALUES**

### **Our Vision**

To provide the highest quality healthcare in a way that reflects kindness and respect and allows all people to feel valued as human beings.

### **Our Mission**

To achieve the best clinical outcomes for our patients by keeping them at the center of what we do and who we are.

### **Our Values**

Modoc Medical Center values: commitment, communication, compassion, excellence, integrity, people, respect and teamwork – these values drive the work that we perform every day. Our staff members embody these values, and they serve as the foundation of the care we provide.

#### **Commitment**

We are dedicated to delivering the best healthcare to our patients and are uncompromising in our commitment to elevate the level of healthcare provided in this community.

#### **Communication**

We communicate with each other and our patients in a manner that shows respect and compassion. We commit to clear, concise, and direct communication and feel that clear communication is key to better healthcare and a better working environment.

#### **Compassion**

We honor the preservation of each patient's self-respect and dignity and deliver care with warmth and kindness.

#### **Excellence**

We commit to providing the highest quality of evidence-based healthcare, founded in cost-effective delivery mechanisms that are sustainable and centered on our patients and their wellbeing.

#### **Integrity**

We do what is right always, with uncompromising adherence to our Code of Conduct.

#### **People**

We value people and believe that people will determine the success of Modoc Medical Center; we encourage all members of our team to play an active role in changing the organization for the better.

#### **Respect & Teamwork**

We respect each other and members of our community as we forge team relationships that will heighten our ability to provide quality healthcare and expand our awareness of more effective and compassionate ways to treat the community we serve and each other.