

Full-Time | On-site Wage: \$18.86-\$27.46/hr | Dependent on Experience

Modoc Medical Center (MMC) is accepting applications for a Full-Time Receptionist at Mountain View Skilled Nursing Facility (MVSNF) in Alturas, CA. This role is the first point of contact for patients, families, and visitors, providing a welcoming presence while managing calls and supporting staff. The Receptionist helps coordinate patient flow, ensures confidentiality, and contributes to a positive experience for all who enter the facility. This position plays a key role in supporting daily operations and creating a positive, professional environment for residents, families, and staff. It's an opportunity to combine customer service with healthcare support in a team-focused environment.

Responsibilities

- · Greet and direct patients, families, visitors, and providers in a professional manner
- · Answer and route incoming calls through the MVSNF phone system
- Support staff with clerical tasks, chart preparation, and supply stocking
- · Assist with admissions, discharges, and maintaining accurate resident records
- Promote confidentiality, service excellence, and a respectful environment

Qualifications

- · High school diploma required
- \cdot 2–5 years of office or healthcare setting experience preferred
- Proficiency in Microsoft Office and phone systems
- · Strong communication, organizational, and customer-service skills
- · Ability to work collaboratively, handle sensitive information, and remain flexible

Benefits

- · Relocation Assistance up to \$5,000 for eligible applicants
- · Comprehensive Insurance Package: Medical, Dental, Vision, Life & AD&D
- Retirement: 457(b) plan with employer match & LIUNA Pension
- Work-Life Perks: PTO, EAP, longevity bonuses, & uniform allowance
- Education & Discounts: Tuition assistance + free care for employee/ dependents after insurance

Apply Online at www.modocmedicalcenter.org

Modoc Medical Center Human Resources Department P.O. Box 190 · Alturas, CA 96101

Receptionist - MVSNF Updated: September 11, 2025 Modoc Medical Center is an Equal Opportunity Employer