

ENHANCED CARE COORDINATOR (ECM)

Full-Time | On-site Wage: \$22.07-\$33.38/hr | Dependent on Experience

Modoc Medical Center (MMC) is accepting applications for a Full-Time ECM Coordinator at the Canby Family Practice Clinic in Canby, CA. The ECM Coordinator works under the direction of the Clinic Manager to support coordinated care, assist members with navigating services, and strengthen communication between patients, providers, and community resources. This role helps ensure continuity, access, and support for members participating in the care management program.

Responsibilities

- Support members and care teams by coordinating access to needed services
- · Assist members with navigating the healthcare system and available resources
- · Coordinate referrals and follow-up appointments with partner agencies
- · Complete assessments and maintain updated care plans for assigned members
- · Share member information accurately with appropriate staff and providers
- · Promote clear communication among clinic staff, care teams, and clinicians
- Maintain confidentiality, accuracy, and compliance in all coordination activities

Qualifications

- · High school diploma or equivalent required
- Two years of experience in a healthcare environment preferred
- · Experience in care coordination, case management, or related support roles preferred
- · Basic computer knowledge and familiarity with health information systems
- Strong interpersonal and communication skills with a patient-focused approach
- · Organized, dependable, and able to multitask in a fast-paced environment

Benefits

- · Relocation Assistance up to \$5,000 for eligible applicants
- · Comprehensive Insurance Package: Medical, Dental, Vision, Life & AD&D
- Retirement: 457(b) plan with employer match & LIUNA Pension
- · Work-Life Perks: PTO, EAP, longevity bonuses, & uniform allowance
- Education & Discounts: Tuition assistance + free care for employee/ dependents after insurance

Apply Online at www.modocmedicalcenter.org

Modoc Medical Center Human Resources Department P.O. Box 190 · Alturas. CA 96101

ECM Coordinator - Canby Updated: November 21, 2025