

The background image shows the Modoc Medical Center building on the left, which has a sign for 'EMERGENCY' and 'MAIN ENTRANCE'. On the right, there is a white ambulance with 'MODOC MEDICAL CENTER' written on its side. The title 'MODOC MEDICAL CENTER' is written in large, stylized, orange-outlined letters across the top, and 'Job Announcement' is written in large, bold, white letters with a blue outline below it.

MODOC MEDICAL CENTER

Job Announcement

Join a Team That Lifts You Up. Live a Life That Fulfills You. Discover What Modoc County Has to Offer.

IT SUPPORT TECHNICIAN

Full-Time | Day Shift | On-site

Wage: \$23.30-\$34.14/hr | Dependent on Experience

Modoc Medical Center (MMC) is accepting applications for a Full-Time, benefit-eligible Information Technology Support Technician in our IT Department. This position provides technical support for computer hardware, software, networks, and end-user devices throughout the organization. The role requires strong troubleshooting skills, technical knowledge, and the ability to assist and train users. Organization, professionalism, and strong communication are essential for success in this role.

Responsibilities

- Troubleshoot computer hardware, software, and network issues
- Install, test, monitor, and maintain IT equipment
- Document support requests, problems, and resolutions
- Assist users with diagnosing and resolving technical issues
- Provide training on software and end-user devices
- Coordinate service and support with technology vendors
- Communicate with users throughout the support process

Qualifications

- High school diploma or equivalent
- IT education or related certification preferred
- Three years of related work experience preferred
- Proficiency in Microsoft Office applications
- Working knowledge of computers, servers, and network hardware

Benefits (Full-time positions)

- Relocation Assistance up to \$5,000 for eligible applicants
- Comprehensive Insurance Package: Medical, Dental, Vision, Life & AD&D
- Retirement: 457(b) plan with employer match & LIUNA Pension
- Work-Life Perks: PTO, EAP, longevity bonuses, & uniform allowance
- Education & Discounts: Tuition assistance + free care for employee/dependents after insurance

Apply Online at www.modocmedicalcenter.org

Modoc Medical Center Human Resources Department
P.O. Box 190 • Alturas, CA 96101